

Rates & Costing Section-CFA
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 1-1/2009-R&C [CFA]

Dated: 24.06.2010

Circular R&C-CFA No. 08 /10-11

Subject: Extension of Special Relief Scheme “SAMADHAAN” for settlement of disputes in r/o BB usage Bills for the benefit of existing and ex-customers of Broadband Service of BSNL - reg.

Kind reference is invited to this office Circular No. 20/09-10 dated 11.01.2010 conveying approval of the Competent Authority regarding introduction of Special Relief Scheme “SAMADHAAN” for settlement of disputes in r/o BB usage Bills for the benefit of existing and ex-customers of Broadband Service of BSNL for a period upto 31.03.10 and subsequently vide circular No. 40/09-10 dated 15.04.10 the said scheme was further extended upto 30.06.10.

The Competent Authority has decided to extend the said scheme upto **31st March’2011**. **Accordingly, the approval of the Competent Authority is hereby conveyed for extension of the above Special Relief scheme “SAMADHAAN” upto 31st March 2011.**

All other terms and conditions mentioned in the aforesaid Circular No. 20/09-10 remain unchanged.



(M. K. Joardar)
Dy. Manager (T&C)-CFA

All CGMs - Telecom Circles/ Metro Telephone Districts.

Copy for information to: -

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance), BSNL.
4. PGMs / GMs (PDP / CS / NW Planning / FIN / RN / NW Operation) - CFA, CO BSNL.
5. GM (Marketing), CO BSNL.
6. GM (IT), CO BSNL – for placement on BSNL Website.
7. GM (NWP-BB)-CFA, CO BSNL w.r.t case mark: 64-133/BB/Tariff/10-11/May carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website updation.
8. CGM (ITPC), Pune, RTTC, Plot No. 121/122, MIDC- 'G' Block, Chinchwad, Pune-411019.
9. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi -23.
10. GM (BBNW), Bangalore NOC, East Tele. Exch. Building, Lazar Road, Near Bangalore East Rly. Station, Bangalore.
11. Director General P&T Audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
12. Guard File.